

*Bench*Mark



About Us

Advantages

Contact us

Benchmark Billing Solutions

About Us

Benchmark Billing Solutions is a Dallas based company with rich relationships in the US.

Organizational experience across almost all US states, over 20 PMS systems and over 60 specialties

We bring the best tools, people and processes to our clients across all RCM functions.



The leadership are pioneers in the offshore medical billing industry.

We partner with our clients to build a seamless relationship to solve problems and improve performance.

We bring Trust, Relationship and Results that build long-term dependable relationships with our clients.

Our mission



Our mission is to be a trusted partner to medical billing companies, delivering results in the services they outsource to us.

Our Clients

Our clients, medical billing companies in the US, have contracted with physician groups of every type with the assurance that they will collect every cent owed to them for the care that they provide.

Most of our clients are owner-driven companies and their assurance to their clients carries the weight of a personal promise.

We help our clients give their best by improving coding output, increasing clean claims, better data entry accuracy and improved AR resolution resulting in increased collections rate and DAR.



"Partnering with Benchmark provides us with valuable insight and feedback that we can use to analyze clients and solve problems."

Our Services



Medical
Billing
Services



Benchmark Billing Solutions covers all function across the Medical Billing and Revenue Cycle Management value chain.



Coding
Services



- Medical coding
- Patient registration
- Charge entry
- Claims rejections
- Payment posting
- AR management
- Denials and appeals
- Credit Balances

Our Ancillary Services help you plan for specific needs to:

- Manage staffing issues
- Address specific issues with payers, denial types or aged claims
- Pilot new processes at a lower cost

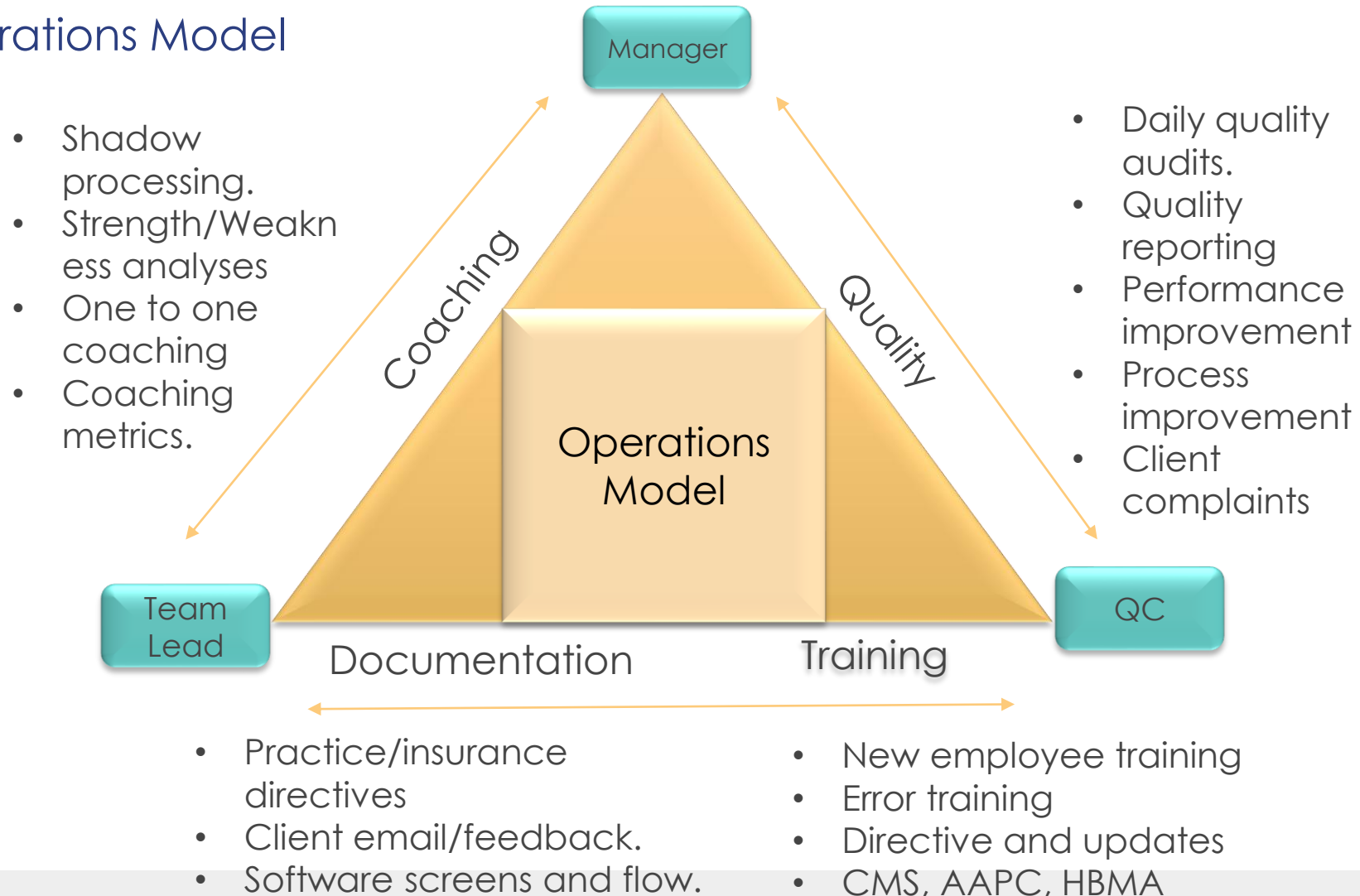
We bring strategy, thought leadership and flexibility to our client relationships to maximize our value.



Ancillary
Services

Benchmark Operations Model

"I am impressed with the work flow of your group and the feedback really helps on my end."



Our Value

A Results Oriented Offshore Partner

We know your business

We make sure that every claim, whether data entry, coding, follow up or denial, gets the attention it deserves to ensure payment.

Knowledge and collaboration

Our attitude and technologies reflect these two values. Collaboration gives life to knowledge.

Management focus

Help clients' management teams to focus time and investment on patient care strategies while we manage their receivables.

Responsiveness

We are always listening closely to clients' needs and concerns and quickly deliver changes.

Commitment

Trust and Relationship are key values – anytime access across the hierarchy, site visits, solutions orientation and Results.

Increase in revenue

5% to 15% increase in collections, improvement in DAR due to focused and knowledgeable action.

Cost reduction

15%-25% in savings through offshore service delivery, continuous process improvement and automation.

Access to staffing

Our employees are trained, experienced and qualified and are supported through an operations structure that delivers high quality.



"We enjoy our work with Benchmark. They are smart, accurate, and they and their teams think outside the box."

Healthcare Compliance

Administrative Safeguards

- BAA with all our clients and a customized NDA with all our employees.
- PHI is not shared with any of the company's vendors.
- Designated committee to oversee all compliance activities.
- Written policies and procedures covering privacy and security.
- Written policies covering medical coding and billing integrity.
- Training and tests on the policies and procedures.
- Evaluation of policies and procedures including risk assessments.
- Reporting channels and protocols to register non-compliant activities.

Physical Safeguards

- Security guard and card-based electronic access with limited access to the facility.
- Cameras governing every key entrance and exit, including the server room.
- Limited access to printers, drives, phones and devices that can be used to capture data.
- Hard copy disposal practices to make sure that any printed material is appropriately disposed.

Technical Safeguards

- Limited access to the internet and monitoring of internet activities.
- All digital media devices have been disabled on production systems.
- Password protection and encryption of all PHI transmitted via email.
- Encrypted connections to all client systems in the US.
- Centralized monitoring of all work stations.

Contact us



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When you're building a company, you need to continually strengthen every component - finance, strategic partnerships, executive team, and relationships with every last constituency.

